

JOB DESCRIPTION

Role: Facilities Admin Assistant	Business Function: MCFC
Reports to: Project Officer and Administrator	Department: Facilities
Purpose: Brief summary outlining purpose, scope and complexity of the role.	

Reporting to the Project Officer and Administrator, the Facilities Admin Assistant will play a key role within the facilities team by providing strong administration support with a focus on match day staffing and accreditation, and internal CFA events.

The role holder must be highly organised, pro-active, personable with strong teamwork skills and great attention to detail.

This role is fast-paced and requires the role holder to be able to prioritise and manage their time efficiently and be able to work within a team and on an individual basis. It includes varying elements of administration tasks; some that are desk based and some that are operational that will be led by the individual's own initiative.

<u>Accountabilities with Key Outcomes:</u> Describe essential accountabilities the job performs and key outcomes. Accountabilities should be listed (max of 8) in order of importance.

- 1 Carry out account management administrative duties for all internal events. Liaise with internal key contacts ensuring all relevant event details are recorded, updated and managed from enquiry to event
- 2 Prepare accurate and timely documents including event briefing information, event lists and financial billing in preparation for the CFA Events Manager and the weekly events meeting
- Assist in the scheduling of security staff for the Etihad Stadium matches and events, and all CFA matches and events including Academy, EDS and MCWFC games
- 4 Manage the MCFC stewards and agency uniform stock, including taking requests and processing orders
- 5 | Support the Safety & Security Administration Officer with match day requests and preparation
- 6 Manage data and maintain accurate records of match day staff and core staff for the accreditation system, taking into consideration data protection laws
- 7 Assist in the production of match day and event accreditation managing last minute requests in a timely manner
- Work closely with the Project Officer & Administrator and the wider facilities team, undertaking other administrative tasks where necessary, being able to prioritise and meet timescales accordingly

Knowledge, Skills and Experience: Please give details of the knowledge, education, formal qualifications, specialised training or experience required for the job. Indicate whether requirement is **essential or desirable**.



Essential

- Previous administration experience
- Excellent time management and prioritisation skills
- Strong communication and teamwork skills
- Ability to work individually
- Pro-active
- Attention to detail
- Advanced Microsoft Office skills

Desirable

- Event assistant experience
- Previous experience working with Accredit, Aware and Delphi systems

<u>Job Impact/Influence Measures:</u> Show data in approximate or in a range which job has impact on. Please state if the impact is *direct* or *indirect*. Think about financial elements e.g. budget, scale of role e.g. people management, network reach, sales impact etc.

The role won't directly impact decision making and has no budget or line management responsibility

<u>Decision-making Authority:</u> Indicate what decisions the job is expected to make and what it is expected to recommend.

The role won't directly impact decision making and has no budget or line management responsibility